

helloworld
TRAVEL
HOSTED JOURNEYS

TASMANIA COMPLETE EXPLORE THE APPLE ISLE

14 DAYS | DEPARTING 19 NOVEMBER 2025

SMALL GROUP HOSTED JOURNEYS



HOSTED JOURNEYS

Welcome to a new way of travelling

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 35 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with travel disruptions or alterations, reconfirm touring and transfers, all to maximise your holiday experience.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.

Let us take you to remote regions of our great country, all seven continents and more importantly, places you didn't know existed.

Annabel Dolphin

Annabel Dolphin
General Manager



King Penguins, South Georgia



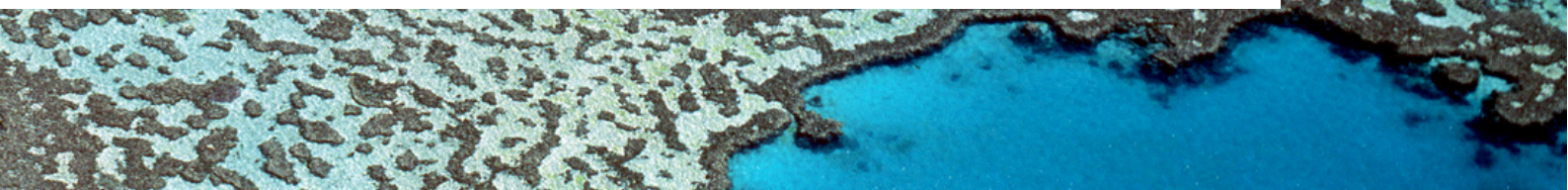
Arches National Park, Utah



Parc Güell, Barcelona



Arashiyama Bamboo Forest, Kyoto



HOSTED JOURNEYS

What sets us apart

EXCLUSIVE ITINERARIES



On every Hosted Journey, experience locally-inspired moments crafted by our expert team of journey planners. You might explore a local food market by foot, exclusive behind the scenes admission to key attractions, or perhaps a refreshing cocktail in an extraordinary location against a breathtaking sunset. Each of these elements and encounters will broaden the mind and result in unforgettable experiences in each destination.

PEACE OF MIND



Your well-being and safety is always our first priority. Working with expert operators with long-established relationships in every region allows us to keep our finger on the pulse of local dynamics and to manage your safety and security.

SMALLER GROUPS



Hosted Journeys specialise in small group travel, meaning you travel in a like-minded group at a pace that suits you all. It also means more one on one interaction with your Tour Host, Tour Director and expert Local Guides, getting to know them for the insightful, dedicated travelling companions they are.

CULTURAL EXPERIENCES



Our itineraries provide you with an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.

UNIQUE STAYS



At Hosted Journeys, when considering your accommodation, our expert journey planners look at more than just the rooms. Wherever possible, they arrange to stay close to the places you most dream of seeing, close to the people you'll most enjoy meeting and close to the experiences you'll most enjoy discovering. In select locations, enjoy special feature stays with iconic hotels remarkable for their location, character and heritage.

TOUR HOST



A professional Tour Host travels with each group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with any disruptions to your journey, reconfirm touring and transfers, all to maximise your holiday experience.

INCLUDED SERVICES



Let us take the strain off your wallet while you are away by making sure you won't need to think about the usual sundry costs of touring, entrance fees, taxes and gratuities. Touring options as per the itinerary are included in the price of the journey, meaning you can focus on the experience, not the expense.

DINING EXPERIENCES



An authentic taste of a local cuisine is always among the highlights of any holiday. At Hosted Journeys, we ensure you enjoy the perfect mix of planned group meals including celebratory welcome and farewell dinners. You'll experience favourite local restaurants, on select journeys participate in hands-on cooking demonstrations and you may even get to dine with a local family in their home.







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TRAVEL
HOSTED JOURNEYS

Port Arthur Ruins



RELAX KNOWING YOU'RE INEXPERIENCED HANDS

Your host will travel with you, taking care of the day-to-day arrangements until the end of each journey. Our hosts are selected for their extensive travel experience and because they have a passion for sharing their wisdom and knowledge. Your host will ensure everything goes to plan, liaising with English-speaking local guides, hotels and dining venues to ensure each itinerary runs smoothly. They also are there to take care of all tipping.

Our hosts will bring an extra dimension to your travel experience; our hosts have been leading guests all over the globe to more than 80 countries across all 7 continents for 35 years.

Simone has been in the travel industry for over 20 years. Her passion for travel has seen her visit all parts of the globe and she loves visiting the big cities of Australia. Simone loves the experience of going to the Theatre and seeing these incredible productions brought to life!

"I am so excited for you to join me on this incredible itinerary as we explore all that Tasmania has to offer. Tasmania is one of my favourite places in Australia to visit and I look forward to sharing this experience with you!

Simone Higgins
Sales Support Team Member
Helloworld Travel Mackay, Mt Pleasant & Townsville



Simone Higgins

IT'S ALL ABOUT THE EXPERIENCE

Explore Tasmania

Tasmania, Australia's island state, is a haven for travelers seeking breathtaking landscapes, rich history, and unique wildlife. Renowned for its unspoiled wilderness, Tasmania boasts national parks like Cradle Mountain-Lake St Clair, where rugged peaks and serene glacial lakes offer picturesque settings for hiking and nature photography. The island is also home to Freycinet National Park, with its iconic Wineglass Bay, where turquoise waters meet white sands. Travelers can immerse themselves in the pristine beauty of the Tarkine rainforest or explore the dramatic coastal cliffs of the Tasman Peninsula, making Tasmania a paradise for outdoor enthusiasts.

Beyond its natural wonders, Tasmania offers a rich cultural and historical experience. Hobart, the capital city, blends colonial heritage with a modern arts scene, exemplified by the Salamanca Market and the Museum of Old and New Art (MONA). In the historic town of Port Arthur, visitors can delve into the island's convict past through immersive storytelling and well-preserved ruins. Food and wine lovers will find Tasmania a delight, with its fresh seafood, artisanal cheeses, and cool-climate wines. The island's burgeoning distillery scene, producing world-class whiskies and gins, adds to its culinary appeal.

Wildlife is another highlight of Tasmania, with opportunities to encounter unique species like the Tasmanian devil, pademelons, and quolls in their natural habitats. Bruny Island and Maria Island are hotspots for spotting native animals and birds, alongside dramatic coastal scenery. Travelers can also enjoy whale watching along the east coast or explore penguin colonies at Bicheno. Whether you're looking for adventure, relaxation, or a deeper connection with nature, Tasmania offers a diverse array of experiences that cater to every kind of traveler.



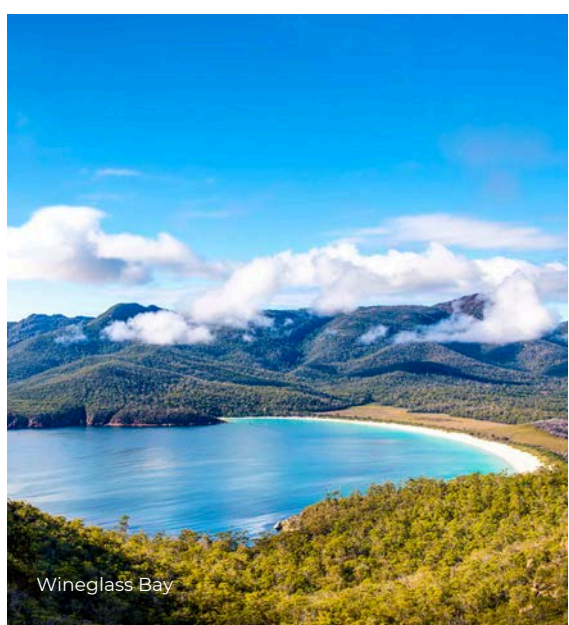
Cradle Mountain



Tasmanian Devil



Hobart



Wineglass Bay



Freycinet National Park



Lavender field

Tasmania Complete

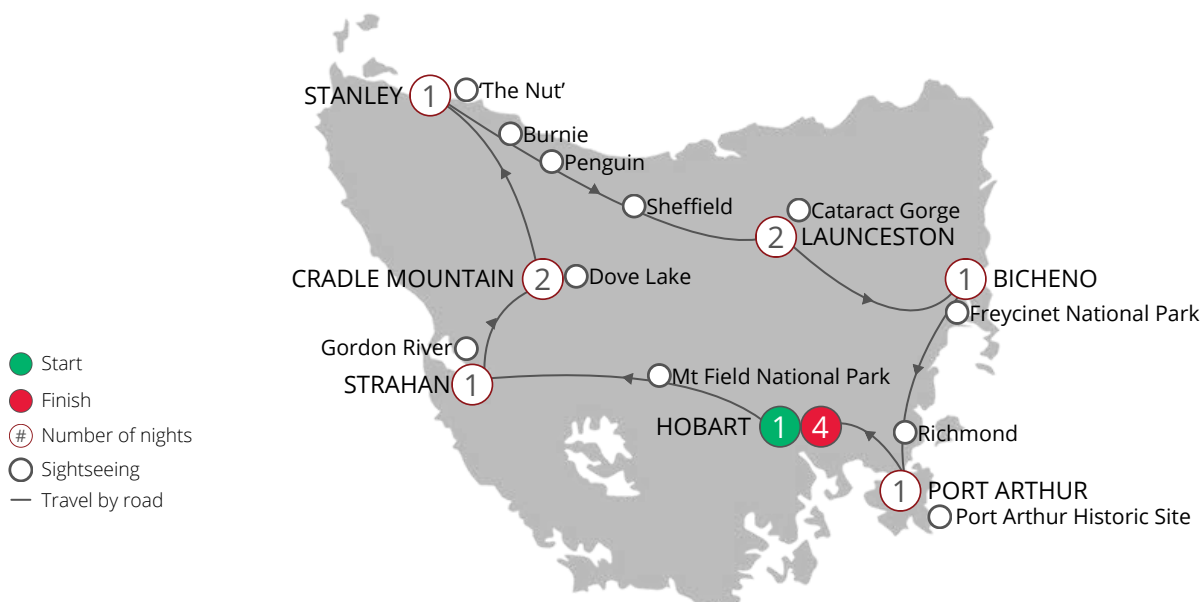
EXPLORE THE APPLE ISLE

Tasmania is a treasure trove of natural beauty, explore the apple isle and take in iconic locations like Cradle Mountain, Wineglass Bay, and the rugged Tasman Peninsula. Its vibrant cities, such as Hobart and Launceston, combine rich history with modern attractions, including the renowned MONA and the Salamanca Market. Explore the island's pristine wilderness, from ancient rainforests to dramatic coastal cliffs. Tasmania's unique wildlife, such as the Tasmanian devil and little penguins, offers unforgettable encounters for nature lovers.

TRIP SCALE Leisurely On the Go

TOUR HIGHLIGHTS

- Enjoy a welcome dinner at one of Hobart's best restaurants
- Take a peaceful walk through Mt Field National Park's lush rainforest
- Visit the historical and charming town of Strahan on the West Coast
- Embark on a breathtaking lunch cruise on the Gordon River and indulge in morning tea and lunch
- Stop at Sarah Island for an intriguing look into the Macquarie Harbour Penal Settlement
- Travel through the mining towns of Rosebery & Tullah
- Experience the unique thrill of the After Dark Tasmanian Devil Feeding Tour at Cradle Mountain
- Take a 1.5-hour Cradle Mountain Explorer Tour, which includes breathtaking views of Dove Lake
- Marvel at the scenic, rugged landscapes with a stop at Table Cape offering spectacular views of Bass Strait
- Take a ride on The Nut chairlift in Stanley which promises panoramic vistas of this picturesque coastal village
- Visit the towns of Burnie and Penguin with some time for photo opportunities
- Indulge in a delicious platter lunch with local cider while enjoying a farm tour at Mt Gnomon Farm
- Marvel at the colourful murals in the town of Sheffield
- Enjoy a tasting at Ashgrove Cheese Factory as well as the famous Tamar Valley
- Take in a city tour of Launceston including a 50 minute Cataract Gorge Cruise
- Visit Bridgestowe Lavendar Estate
- Explore the Legerwood Carved Memorial Trees
- Enjoy an unforgettable experience of watching wild penguins emerge from the ocean at Bicheno
- Explore Freycinet National Park, including a walk to the Cape Tourville lookout for incredible views
- Visit the quaint historic town of Richmond
- Take a guided tour of the UNESCO World Heritage-listed Port Arthur Historic Site, rich in colonial history
- Embark on a Pennicott Tasman Island Cruise to admire towering sea cliffs, waterfalls, and abundant wildlife
- Wander the famous Salamanca Markets in Hobart
- Enjoy a guided city tour to explore Hobart's vibrant blend of history and modern charm
- Travel by ferry and take some time to explore MONA Museum in Hobart
- Say farewell to Tasmania with a special farewell dinner at one of Hobart's best restaurants





Mount Wellington, Hobart

Day 1. Wed 19 November 2025
HOME PORT - HOBART

Let's begin our journey as we depart our home port and fly to Hobart. Our Tour Host will travel from Mackay and meet us either at Mackay Airport, in transit at Brisbane Airport or on arrival in Hobart. Upon arrival we will make our way to our accommodation and enjoy an afternoon at leisure.

This evening we will enjoy a welcome dinner at one of Hobart's top restaurants.

Day 2. Thu 20 November 2025
HOBART - STRAHAN

After enjoying breakfast at the hotel, we'll journey through the stunning Mt. Field National Park, where we'll take a peaceful walk through its lush rainforest.

This afternoon we will arrive in the charming historical town of Strahan. After checking in, we'll relax and savor a delicious buffet dinner at the hotel.

Day 3. Fri 21 November 2025
STRAHAN - CRADLE MOUNTAIN

After a leisurely morning we will embark on a breathtaking lunch cruise on the Gordon River. From our window seats, we'll enjoy morning tea, lunch, and a refreshing beverage while admiring the river's famous dark waters and the wilderness surrounding them. A stop at Sarah Island will give us an intriguing look into the Macquarie Harbour Penal Settlement.

Later, we will travel through the mining towns of Rosebery and Tullah en route to Cradle Mountain. This evening we will have the rare chance to see Tasmanian devils after dark. Experience the unique thrill of the After Dark Tasmanian Devil Feeding Tour at Cradle Mountain, which offers an unforgettable opportunity to observe Tasmania's iconic wildlife in their natural habitat. As darkness falls, we will be guided to the sanctuary where these fascinating creatures are fed and learn about their habits, conservation efforts, and the vital role they play in Tasmania's ecosystem. Afterwards we will enjoy dinner at the hotel.

D Day 4. Sat 22 November 2025
CRADLE MOUNTAIN

This morning we will have some leisure time to soak in the tranquility of our surroundings at Cradle Mountain.

In the afternoon, we join a local guide for a 1.5-hour Cradle Mountain Explorer Tour, which includes breathtaking views of Dove Lake. Afterwards we return to the hotel to relax and enjoy dinner at the hotel.

B D Day 5. Sun 23 November 2025
CRADLE MOUNTAIN - SMITHTON

Marvel at the scenic views as we travel through Tasmania's rugged landscapes. A stop at Table Cape will offer spectacular views of Bass Strait before we continue to Stanley for a ride on The Nut chairlift, which promises panoramic vistas of this picturesque coastal village.

This afternoon we will check into our hotel in Smithton and enjoy dinner featuring local flavors.

B L D Day 6. Mon 24 November 2025
SMITHTON - LAUNCESTON

Today we travel along the northern coast, stopping in Burnie and Penguin for photo opportunities. At Mt. Gnomon Farm, we'll share a delicious platter lunch, sip local cider, and enjoy a farm tour.

On the way to Launceston, we'll visit Sheffield, known for its colorful murals, and stop at Ashgrove Cheese Factory for a tasting. After checking in at our Launceston hotel, we will enjoy dinner at the hotel.

Day 7. Tue 25 November 2025
LAUNCESTON

Begin the day with an orientation tour of the city. A 50-minute Cataract Gorge cruise will give us the chance to marvel at this stunning natural oasis featuring dramatic cliffs, tranquil walking trails, and the world's longest single-span chairlift.

This afternoon indulge in wine and cheese tasting in the famous Tamar Valley before returning to the hotel for dinner.

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Day 8. Wed 26 November 2025

LAUNCESTON - BICHENO

Today we visit Bridestowe Lavender Estate before stopping at the Legerwood Carved Memorial Trees.

This afternoon arrive in Bicheno, where we'll have the unforgettable experience of watching wild penguins emerge from the ocean. We'll settle into our hotel and enjoy dinner at the hotel.

Day 9. Thu 27 November 2025

BICHENO - PORT ARTHUR

Today we will have some time to explore Freycinet National Park, including a walk to the Cape Tourville lookout for incredible views.

Back on the road, we will make a stop in Richmond and enjoy this quaint, historic town.

Later, we travel to Port Arthur, check into our hotel, and enjoy dinner at the hotel.

Day 10. Fri 28 November 2025

PORT ARTHUR - HOBART

This morning we will take a guided tour of the Port Arthur Historic Site. This UNESCO World Heritage-listed site is renowned for its well-preserved convict-era ruins and rich colonial history. Set amidst stunning coastal scenery, it offers immersive guided tours, including a cruise to the Isle of the Dead, which bring its fascinating and often haunting stories to life.

This afternoon we will embark on a Pennicott Tasman Island Cruise to admire towering sea cliffs, waterfalls, and abundant wildlife. Afterwards we will travel back to Hobart and end the day with dinner at our hotel.

Day 11. Sat 29 November 2025

HOBART

This morning, we'll enjoy breakfast before taking the opportunity to wander through the bustling Salamanca Market.

This afternoon you can enjoy some time at leisure to explore Hobart, or why not take an optional guided tour of Hobart's Penitentiary to delve into your family history. (this is an additional cost - see more details later in the brochure)

This evening we will enjoy dinner at a local restaurant in Hobart.

Day 12. Sun 30 November 2025

HOBART

This morning take a guided city tour to explore Hobart's vibrant blend of history and modern charm, with stops at iconic landmarks like Battery Point's historic cottages. The tour also highlights the stunning waterfront and Mount Wellington, showcasing the best of Tasmania's capital.

This afternoon spend time exploring MONA Museum, traveling there in style with a premium ferry ticket. The evening will be at leisure to explore Hobart's nightlife.

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Day 13. Mon 1 December 2025

HOBART

Today is a full free day at leisure to explore Hobart, or why not take an optional full day tour to Bruny Island. (this is an additional cost - see more details later in the brochure)

This evening indulge in a special farewell dinner at one of Hobart's best restaurants.

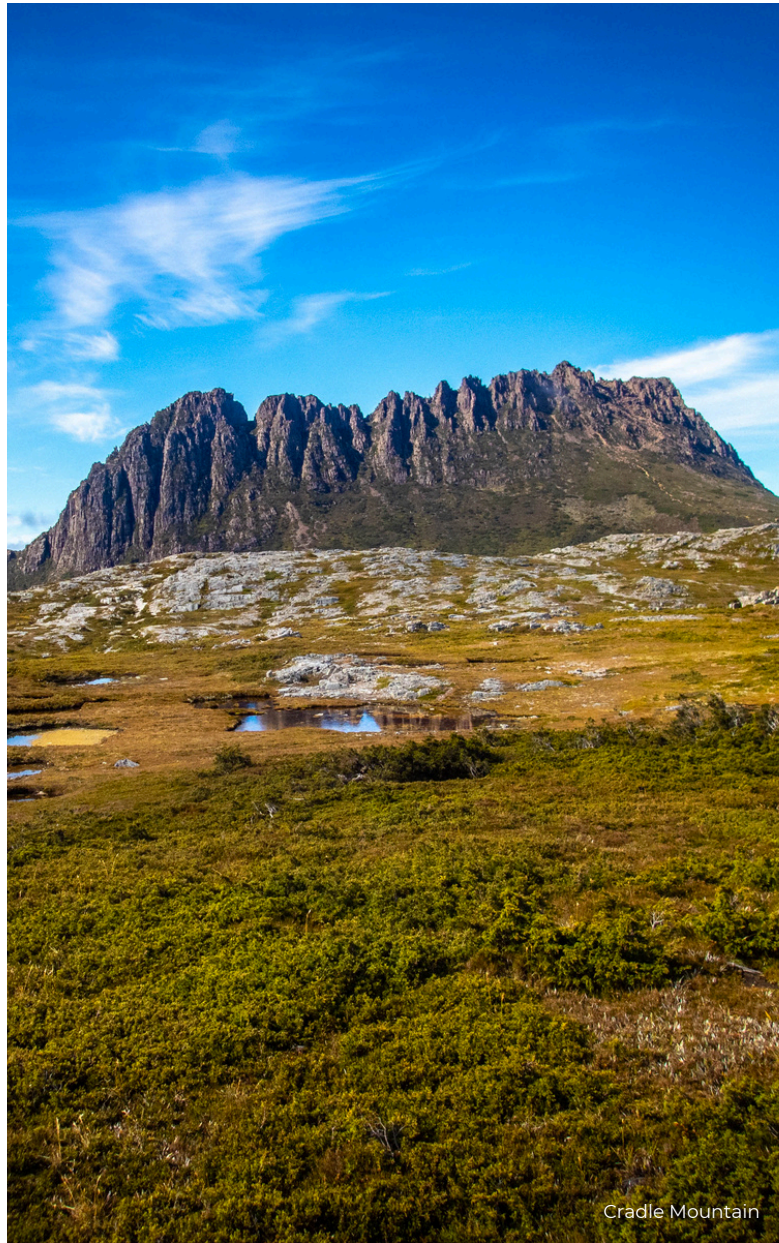
Day 14. Tue 2 December 2025

HOBART - HOME PORT

Enjoy a leisurely breakfast and a free morning in Hobart before we are transferred to the airport for our flights home. Our Tour Host will travel to Mackay and bid you farewell in transit or on arrival in Mackay.

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Cradle Mountain

INCLUDED SERVICES

- Economy Class flight from Home Port to Hobart & return
- Private transfers throughout the itinerary
- 13 nights hotel accommodation throughout Tasmania
- Touring as outlined in the itinerary
- Services of an experienced Helloworld Travel Tour Host
- 13 x Breakfasts (B), 2 x Lunches (L), 12 x Dinners (D)

DEPARTURE CITY	Mackay	Townsville	Brisbane
Twin Share	\$8,995	\$9,195	\$8,795
Single Room	\$11,995	\$12,195	\$11,795

*Prices are per person twin share

Discover More

OPTIONAL TOURS



Hobart Penitentiary

Guided tour of Hobart Penitentiary **\$35pp**

Exploring the Hobart Penitentiary through the Unshackled experience offers a comprehensive and immersive journey into Tasmania's convict history. Originally constructed in 1821 as the Hobart Prison Barracks, the site served as a pivotal processing center for over 62,500 male convicts transported to Van Diemen's Land between 1803 and 1853. The penitentiary evolved over the decades, with its chapel completed in 1834 and later converted into courtrooms in 1857, while the gallows became a chilling symbol of colonial justice. Although much of the gaol was demolished in 1963, the surviving chapel and adjoining spaces remain one of Australia's most significant convict-era sites.

Visitors can delve into this storied past with four unique experiences included in the Unshackled ticket. The Convict Memorial brings history to life through an interactive digital database, tracing the stories of the 75,000 convicts sent to Tasmania. The presentation offers a dynamic portrayal of convict life from 1803 to 1853, shown in the evocative setting of the Penitentiary Chapel. Meanwhile, the Rogues' Gallery showcases portraits of some of the most infamous characters of Tasmania's penal history.

The guided Site Tour ties the experience together, leading visitors through the preserved courtrooms, subterranean tunnels, solitary cells, and the infamous gallows.

Bruny Island Full Day Tour from Hobart **\$265pp**

A day tour to Bruny Island, Tasmania, is a journey into one of Australia's most enchanting natural wonders, combining awe-inspiring landscapes, unique wildlife, and indulgent culinary delights. Just a short ferry ride from Kettering, Bruny Island welcomes visitors with its unspoiled beauty. The Neck Lookout is a highlight, offering breathtaking panoramic views of the isthmus connecting North and South Bruny, while encounters with native wildlife like seals, penguins, and vibrant birdlife add to the island's undeniable charm.

The adventure begins with morning tea at Adventure Bay, a perfect spot to relax and take in the serene coastal scenery. From there, embark on a three-hour Wilderness Cruise, an unforgettable experience that brings you face-to-face with the island's dramatic sea cliffs, mysterious sea caves, and abundant marine wildlife.

After an exhilarating morning, indulge in a lunch that celebrates Tasmania's renowned local produce, a delightful way to recharge before the return journey. As the day draws to a close, the ferry ride back offers one last chance to reflect on the island's breathtaking beauty. From its dramatic landscapes to its rich wildlife and gourmet experiences, a day tour to Bruny Island is an adventure that stays with you long after you leave its shores.



The Neck Bruny Island

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, www.hostedjourneys.com.au

Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$1,500 per person (unless otherwise stated) is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Final payment is due no later than Friday 19 September 2025, failure to make payment prior to this date may result in your booking being cancelled and your deposit forfeited. If your reservation is made after this date, full payment is required at time of booking.

Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Solo Traveller | Single Accommodation:

A select number of single rooms are available on each tour. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys on International Itineraries. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage (unless specified) and travel insurance.

Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply. For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held in Mackay QLD, approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to you or your Travel Consultant.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken by the Tour Host during the Hosted Journey for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who: is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day, may need services or facilities that are not available, fails to comply with the reasonable instructions of Hosted Journeys Tour Host, engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

COVID19

For up to date information regarding our COVID safe program, please visit our website - www.hostedjourneys.com.au/termsandconditions

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HOSTED JOURNEYS

Contact your local Travel Professional
13 14 15



www.hostedjourneys.com.au