

HOSTED JOURNEYS

Welcome to a new way of travelling

Hosted Journeys are experts in offering travellers unique, hand- picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle free and seamless holiday experience. With over 35 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with travel disruptions or alterations, reconfirm touring and transfers, all to maximise your holiday experience.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.

Let us take you to remote regions of our great country, all seven continents and more importantly, places you didn't know existed.

Annabel Polphin

Annabel Dolphin General Manager









HOSTED JOURNEYS

What sets us apart

EXCLUSIVE ITINERARIES



On every Hosted Journey, experience locally-inspired moments crafted by our expert team of journey planners. You might explore a local food market by foot. exclusive behind the scenes admission to key attractions, or perhaps a refreshing cocktail in an extraordinary location against a breathtaking sunset. Each of these elements and encounters will broaden the mind and result in unforgettable experiences in each destination.

PEACE OF MIND



Your well-being and safety is always our first priority. Working with expert operators with long-established relationships in every region allows us to keep our finger on the pulse of local dynamics and to manage your safety and security.

SMALLER GROUPS



Hosted Journeys specialise in small group travel, meaning you travel in a like-minded group at a pace that suits you all. It also means more one on one interaction with your Tour Host, Tour Director and expert Local Guides, getting to know them for the insightful, dedicated travelling companions they are.

CULTURAL EXPERIENCES



Our itineraries provide you with an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.

UNIQUE STAYS



At Hosted Journeys, when considering your accommodation, our expert journey planners look at more than just the rooms. Wherever possible, they arrange to stay close to the places you most dream of seeing, close to the people you'll most enjoy meeting and close to the experiences you'll most enjoy discovering. In select locations, enjoy special feature stays with iconic hotels remarkable for their location, character and heritage.

TOUR HOST



A professional Tour Host travels with each group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with any disruptions to your journey, reconfirm touring and transfers, all to maximise your holiday experience.

INCLUDED SERVICES



Let us take the strain off your wallet while you are away by making sure you won't need to think about the usual sundry costs of touring, entrance fees, taxes and gratuities. Touring options as per the itinerary are included in the price of the journey, meaning you can focus on the experience, not the expense.

DINING EXPERIENCES



An authentic taste of a local cuisine is always among the highlights of any holiday. At Hosted Journeys, we ensure you enjoy the perfect mix of planned group meals including celebratory welcome and farewell dinners. You'll experience favourite local restaurants, on select journeys participate in hands-on cooking demonstrations and you may even get to dine with a local family in their home.















RELAX KNOWING YOU'RE IN EXPERIENCED HANDS

Your host will travel with you, taking care of the day-to-day arrangements until the end of each journey. Our hosts are selected for their extensive travel experience and because they have a passion for sharing their wisdom and knowledge. Your host will ensure everything goes to plan, liaising with English-speaking local guides, hotels and dining venues to ensure each itinerary runs smoothly. They also are there to take care of all tipping.

Our hosts will bring an extra dimension to your travel experience; our hosts have been leading guests all over the globe to more than 80 countries across all 7 continents for 35 years.

Rachel has always had a passion for traveling the world and exploring new destinations. Having lived and worked in the UK for 10 years provided many opportunities to explore many places in the UK and Europe. Rachel also spent time working on cruise ships all across the world. Some of her favourite destinations to visit are Italy and Singapore along with France where she recently spent a month travelling through the countryside on a self-drive holiday to celebrate her 50th birthday.

"I invite you to join me on this spectacular adventure as we navigate our way through the magnificent Rocky Mountains! I am very excited to share the wonderful experience on board Zaandam as we cruise through the Inside Passage of Alaska!"

Rachel Wooldridge Travel Advisor, Helloworld Travel Mackay



Rachel Wooldridge

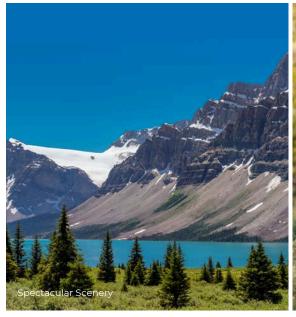
EXPLORE & DISCOVER

Canada's Rocky Mountains

Traveling through Canada's Rocky Mountains offers an unparalleled experience of natural beauty and adventure. Stretching over 3,000 kilometers from British Columbia to Alberta, this majestic mountain range is renowned for its breathtaking landscapes, including rugged peaks, expansive valleys, and crystal-clear lakes. The Rockies are home to several national parks, such as Banff and Jasper, which provide numerous opportunities for outdoor activities and wildlife watching. A true highlight of the area is the scenic Icefields Parkway, a 232-kilometer stretch of road that connects Banff and Jasper, offering stunning vistas and access to iconic sites like the Athabasca Glacier and Peyto Lake.

In addition to their natural splendor, the Rocky Mountains hold a rich cultural and historical significance. Indigenous peoples have inhabited these lands for thousands of years, and their deep connection to the environment is evident in the many cultural sites and traditions still present today. The towns of Banff and Jasper provide charming bases for exploring the region, offering a blend of modern amenities and historical charm with their well-preserved architecture and local cultural festivals.

The Rocky Mountains also offer a diverse range of wildlife, making it a haven for nature enthusiasts and photographers. The region is home to iconic species such as grizzly bears, elk, mountain goats, and bald eagles. A journey through the Rocky Mountains promises an unforgettable adventure, showcasing the pristine beauty and rugged wilderness of Canada.













UNPARALELLED EXPERIENCES

Rocky Mountaineer

Rocky Mountaineer boasts a luxury train experience that showcases the most spectacular scenery of Alberta & British Columbia, between the Canadian Rocky Mountain town of Banff to the cosmopolitan city Vancouver. This must-do travel experience offers an unparalleled journey thanks to the incredible scenery, delicious cuisine, friendly service, and social atmosphere.

Silver Leaf Service

Travel in luxury as you experience the majesty of the Rocky Mountains and enjoy panoramic views from your Silver Leaf service carriage. You won't miss any of the spectacular scenery as you travel in the custom-designed glass-dome coach which offers you a truly panoramic view of your surroundings. The oversized windows offer a clean, crisp view and allow ample opportunities to capture that perfect photo. Take it all in from the comfort of your reclining chair, or why not get a little bit closer to the action in the outdoor viewing area.

Gourmet meals including 2x lunches and 1x breakfast are served directly to you in the comfort of your seat. Alcoholic and non-alcoholic beverages are also included and gourmet sweets and savoury snacks will also be enjoyed. Learn about the history of the Rocky Mountains and the rail journey as you are entertained with stories and commentary by the friendly team of hosts on board.





Your overnight in Kamloops

The Rocky Mountaineer is a day train service and you do not sleep on board the train. Instead, be transported from the Kamloops Train Station and enjoy an overnight stay in a local hotel.

Upgrade your rail experience - Gold Leaf Service - \$1,500pp

Gold Leaf service offers a Bi-level dome seating with seating on the upper level and the dining room on the lower level. These carriages boast full-glass dome ceilings with uninterrupted panoramic views of the scenery. You will also receive signature cocktails and premium alcoholic and non-alcoholic beverage service.







Spirit of the Rockies + ALASKA INSIDE PASSAGE CRUISE

Embark on an unforgettable journey through Canada's Rocky Mountains, where you'll be captivated by towering peaks, crystal-clear lakes, and lush forests. Explore iconic destinations like Banff and Jasper National Parks. After Set sail on a cruise through Alaska's Inside Passage, gliding past stunning fjords and pristine glaciers. Experience the awe-inspiring Glacier Bay and spot wildlife along the way. This combined adventure offers a unique blend of rugged landscapes and serene coastal views, creating a truly memorable travel experience.

TRIP SCALE	Leisurely 🔲 🔲 🔲 On t	he Go
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TOUR HIGHLIGHTS

- Enjoy a welcome dinner at one of Calgary's top restaurants
- Take in a city tour of Calgary, a city renowned for its blend of modern urban charm and rugged frontier spirit
- Dive into the heart of Western Canada's cowboy culture with a visit to Boundary Ranch
- Visit the picturesque Lake Louise and enjoy a night at the spectacular Fairmont Chateau Lake Louise, gracefully positioned on the lake edge
- · Marvel at the scenery on a scenic drive making stops at the powerful Bow Falls and the stunning Surprise Corner
- · Learn about the precious gemstone unique to Alberta during a meeting with a local ammolite specialist
- Take a journey along the renowned Icefields Parkway and through a dramatic landscape of cascading waterfalls, rushing rivers, and towering glacial peaks
- Choose from an exhilarating ride across the Athabasca Glacier, the largest accumulation of ice south of the Arctic Circle or walk on the Columbia Icefield Skywalk for stunning views from a glass-floored platform
- Visit the strikingly beautiful Peyto Lake, renowned for its unique, wolf-shaped appearance
- Travel on board the famous Rocky Mountaineer in Silver Leaf Service on a 2-day legendary rail experience
- Explore the cosmopolitan city of Vancouver
- Take a ride on the enclosed gondola to the top of Grouse Mountain for spectacular views of the city and surrounds
- Meet 2 grizzly bears at Grouse Mountain Refuge for Endangered Wildlife, learning about their rescue & rehabilitation
- Explore Stanley Park, Vancouver's renowned urban rainforest
- Visit Granville Island Public Market, where we can stroll past its many stalls
- Board Holland America Line's Zaandam for a 7-night cruise through the spectacular Inside Passage
- Visit ports of call Juneau, Skagway & Ketchikan
- Cruise through Glacier Bay National Park and experience a spectacular preserve renowned for its tidewater glaciers and scenic coastal islands





Day 1. Tue 3 June 2025 **HOME PORT - CALGARY**

Let's begin our journey as we depart our home port and fly to Calgary. Our Tour Host will travel from Mackay and meet us either at Mackay Airport or enroute to Calgary. Upon arrival we will make our way to our accommodation and enjoy an afternoon and evening at leisure.

Day 2. Wed 4 June 2025 ВD **CALGARY**

Today, our extraordinary journey begins as we combine the majestic heights of the Canadian Rockies, the verdant splendour of British Columbia, and the breathtaking beauty of Alaska's Inside Passage. We will take in a city tour of Calgary, a city renowned for its blend of modern urban charm and rugged frontier spirit.

This evening, we will enjoy a welcome dinner at one of Calgary's top restaurants.

Day 3. Thu 5 June 2025 **CALGARY - LAKE LOUISE**

As we dive into the heart of Western Canada's cowboy culture we will visit a local ranch. Here, we will enjoy a lively line dancing lesson and an exciting wagon ride as we search for buffalo across the expansive landscapes. Against the backdrop of towering peaks, we will savour a traditional Albertan barbecue lunch, where the region's flavours truly come alive.

Later in the afternoon, we will travel to the picturesque village of Lake Louise and check into the renowned Fairmont Chateau Lake Louise. This iconic property, gracefully positioned on the lake's edge, offers unparalleled views and luxurious accommodations. As evening falls, we will dine at one of the Fairmont's exquisite restaurants, enjoying gourmet dishes while taking in the serene beauty of the lake and the surrounding mountains.

Day 4. Fri 6 June 2025 **LAKE LOUISE - BANFF**

We will start our day with a leisurely breakfast, then take in the tranquil turquoise waters of Lake Louise, where the lake's pristine beauty is absolutely captivating. Afterwards we will embark on a scenic drive to Banff, making stops at notable sights like the powerful Bow Falls and the stunning Surprise

Corner, which offers panoramic views perfect for photography. We will also have the chance to meet a local ammolite specialist, who will introduce us to this rare and precious gemstone unique to Alberta.

Our afternoon will be spent exploring Banff's charming downtown, where eclectic shops, cozy cafes, and vibrant street life invite us to discover the town at our own pace.

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Day 5. Sat 7 June 2025

ICEFIELDS PARKWAY

Today we are in for a spectacular day of sightseeing as we set out on a journey along the renowned Icefields Parkway. This scenic drive takes us through a dramatic landscape of cascading waterfalls, rushing rivers, and towering glacial peaks. We will stop at the Athabasca Glacier, where we can choose to take an exhilarating ride across this massive ice field, the largest accumulation of ice south of the Arctic Circle or walk on the Columbia Icefield Skywalk for stunning views of the Sunwapta Valley from a glass-floored platform.

On our return to Banff, we will visit the strikingly beautiful Peyto Lake, renowned for its unique, wolf-shaped appearance.

Day 6. Sun 8 June 2025

BLD

BANFF - KAMLOOPS, ROCKY MOUNTAINEER

All aboard! This morning, we board the iconic Rocky Mountaineer for an unforgettable rail journey through some of the world's most breathtaking scenery. As we travel along the legendary rail route that once united Canada as a nation, we will marvel at the historic Spiral Tunnels and the powerful Kicking Horse River.

We will traverse the Continental Divide while keeping an eye out for wildlife such as moose, elk, bighorn sheep, and birds of prey. In the evening, we will arrive in Kamloops, British Columbia, and enjoy a restful overnight stay in this vibrant city.

Day 7. Mon 9 June 2025

B KAMLOOPS - VANCOUVER, ROCKY MOUNTAINEER

Continuing our journey west aboard the Rocky Mountaineer, we will pass through picturesque river canyons and snow-capped mountain ranges. We will enjoy panoramic views of the mighty Fraser River and the dramatic white waters of Hell's Gate. As the landscape transforms into lush, coastal forests and towering peaks of the Coast Mountains, we will be treated to a new set of

stunning vistas. In the evening, we will arrive in the cosmopolitan city of Vancouver, ready to explore its urban

Day 8. Tue 10 June 2025 **VANCOUVER**

We will start our day with a ride on the enclosed gondola to the top of Grouse Mountain, where we can enjoy breakfast with spectacular views of the city and surrounding landscape. We will meet two grizzly bears at the Grouse Mountain Refuge for Endangered Wildlife, learning about their rescue and rehabilitation. Afterwards we will explore Stanley Park, Vancouver's renowned urban rainforest, where the famous seawall offers scenic views along trails, beaches, historical landmarks, and vibrant gardens.

This afternoon we will visit Granville Island Public Market, where we can stroll past stalls of handmade crafts and artisanal food products. To conclude the day, we will enjoy a celebratory dinner at a local restaurant, reflecting on the incredible experiences we've had so far.

Day 9. Wed 11 June 2025

EMBARK HAL ZAANDAM, ALASKA CRUISE

We will enjoy a leisurely morning in Vancouver, taking in the city's sights or simply relaxing before making our way to the Cruise Terminal to embark on our Holland America Line cruise. As we board the ship, we will prepare for a magnificent journey through Alaska's Inside Passage.

Day 10. Thu 12 June 2025

ALASKA CRUISE, INSIDE PASSAGE

As the ship sets sail along the Inside Passage, we will witness an extraordinary coastal route celebrated for its natural beauty and abundant wildlife. Gliding through this picturesque waterway, we will keep our eyes peeled for sightings of humpback whales, orcas, and other marine life, all while enjoying the serene landscapes of towering cliffs and verdant forests.

Day 11. Fri 13 June 2025

ALASKA CRUISE, JUNEAU

This morning, we will navigate through Tracy Arm Inlet, a stunning fjord surrounded by steep cliffs and glaciercovered mountains. In the afternoon, we will arrive in uneau, Alaska's remote and picturesque state capital, nestled among water, forests, and mountains. We will explore the town's charming shops and historic sites, soaking in the stunning natural beauty that surrounds us.

Day 12. Sat 14 June 2025

ALASKA CRUISE, SKAGWAY

In Skagway, the "Gateway to the Klondike," we will relive the excitement of Alaska's Gold Rush era. This historic town, once bustling with prospectors, still echoes with the spirit of adventure and discovery. We will explore the area's rich history and natural beauty, imagining the thrill of the gold rush days.

Day 13. Sun 15 June 2025

ALASKA CRUISE, GLACIER BAY

As we cruise through Glacier Bay National Park, we will experience a spectacular preserve renowned for its tidewater glaciers and scenic coastal islands. Witnessing the raw power of nature, we will sail past massive glaciers and explore the park's diverse marine life and stunning landscapes. Glacier Bay represents the pinnacle of Alaskan wilderness and natural splendour.

Day 14. Mon 16 June 2025

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ALASKA CRUISE, KETCHIKAN

We will arrive in Ketchikan, known as the "salmon capital of the world" and the "city of totems." Located on Revillagigedo Island, Ketchikan boasts the largest collection of totem poles in the world. We will explore the town's rich Native American heritage, vibrant arts scene, and pristine natural surroundings.

Day 15. Tue 17 June 2025

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ALASKA CRUISE, INSIDE PASSAGE

As our ship sails back through the Inside Passage, we will enjoy one of the most renowned cruising routes in the world. The return journey offers more opportunities to spot Alaskan wildlife, including humpback whales and brown bears, while taking in the stunning coastal landscapes.

Day 16. Wed 18 June 2025

DISEMBARK CRUISE, VANCOUVER - AUSTRALIA

Our cruise concludes this morning as we return to the vibrant city of Vancouver. We will reflect on our incredible journey through the majestic Canadian Rockies and the awe-inspiring beauty of Alaska's Inside Passage, leaving with a wealth of memories from one of the world's most remarkable travel experiences.

This evening, we will make our way to Vancouver Airport to begin our journey home.

Day 17. Thu 19 June 2025

IN FLIGHT

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Continue our journey as we cross the International Date Line.

Day 18. Fri 20 June 2025

ARRIVE AUSTRALIA - HOME PORT

Today we arrive back in Australia and fly to our Home Port. Our Tour Host will travel to Mackay and bid you farewell enroute or on arrival in Mackay.

INCLUDED SERVICES

- Economy class flight from your departure city to Calgary & return from Vancouver
- Private transfers throughout the itinerary
- 8-night tour through the spectacular Rocky Mountains
- 7-night Holland America Line Alaska inside Passage Cruise on board Zaandam
- Gratuities for tour director, local guides and transport providers on the 9 day Rocky Mountain tour*
- Services of an experienced Helloworld Travel Tour Host
- 15 x Breakfasts (B), 9 x Lunches (L), 11 x Dinners (D)

DEPARTURE CITY	Mackay	Townsville	Brisbane
Interior Stateroom - Twin Share	\$19,995	\$20,295	\$19,795
Ocean View Stateroom - Twin Share	\$21,495	\$21,795	\$21,295
Verandah Stateroom - Twin Share	\$22,495	\$22,795	\$22,295

INTRODUCING HOLLAND AMERICA LINE Zaandam

With Holland America Line, Alaska travel is personal. They have been sharing the wonders of Alaska longer than any other cruise line in the region. See the best of the Great Land's glaciers, coastal towns and wildlife on board perfectly sized ships offering superior service and exclusive programming. With 75 years in Alaska, Holland America Line know every nook, cranny and crevasse.

Designed to carry fewer guests while offering greater space, Zaandam is elegant and comfortable. Her décor is inspired by music and features musical instruments including signed guitars from Queen, Iggy Pop, Eric Clapton and the Rolling Stones and a Baroque-style pipe organ. Accommodating 1,432 guests, this 781 foot, 10 passenger deck ship is the perfect home at sea.

Alaska's Inside Passage Cruise

Alaska's Inside Passage is arguably one of the world's best cruising routes. Glide calm waters and spot marine wildlife, such as orcas and humpbacks. This web of waterways runs from Seattle to the southeastern Alaska panhandle. It's a common network for ships, as it offers protected, smooth-asglass sailing. It's one of the few routes in the world with water deep enough for cruise ships to sidle up to cliffs. The Inside Passage encompasses islands, coves, bays, national parks, and fjords, and gives you the opportunity to explore remote towns only accessible by boat or plane. It's truly magical.

Exquisite Dining Options

Led by a team of world-class chefs, the cuisine on onboard the Zaandam will satisfy your every craving. There are many options, from classics like poolside burgers and fries to Tamarind's Pan-Asian flavors to fine dining at Pinnacle Grill. Holland America Line's culinary cruises, and Fresh Fish program chart an exciting course for dining on board. Let yourself go on a dining adventure with various dining options as you travel through this spectacular part of the world.

Fine dining in the flagship Dining Room offers an unforgettable journey in flavor from tantalizing Asian dishes to modern takes on classic French fare.

The Lido Market, a casual modern marketplace, offers the widest range of food options on board from.

For something quick and easy try the casual poolside grill, Dive In for burgers, hot dogs and fries, or dine from the comfort of your own stateroom with 24-hour room service all included in your cruise fare.

Optional dining upgrades are also available at the Pinnacle Grill Steakhouse or Canaletto Italian Restaurants.

Stateroom Amenities

- Individually-controlled air-conditioning
- Stateroom layout: queen-size bed, or twin beds
- Signature Mariner's Dream bed with Euro-top mattress
- Television with on demand movies
- Elemis Aromapure bathroom amenities
- Hair Dryer
- Generous storage
- Safe
- 110V American (two flat pins) / 220V European (round sockets with two round pins)
- Complimentary 24hr room service included

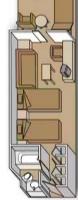
Book a Vista Suite Verandah Stateroom to enjoy:

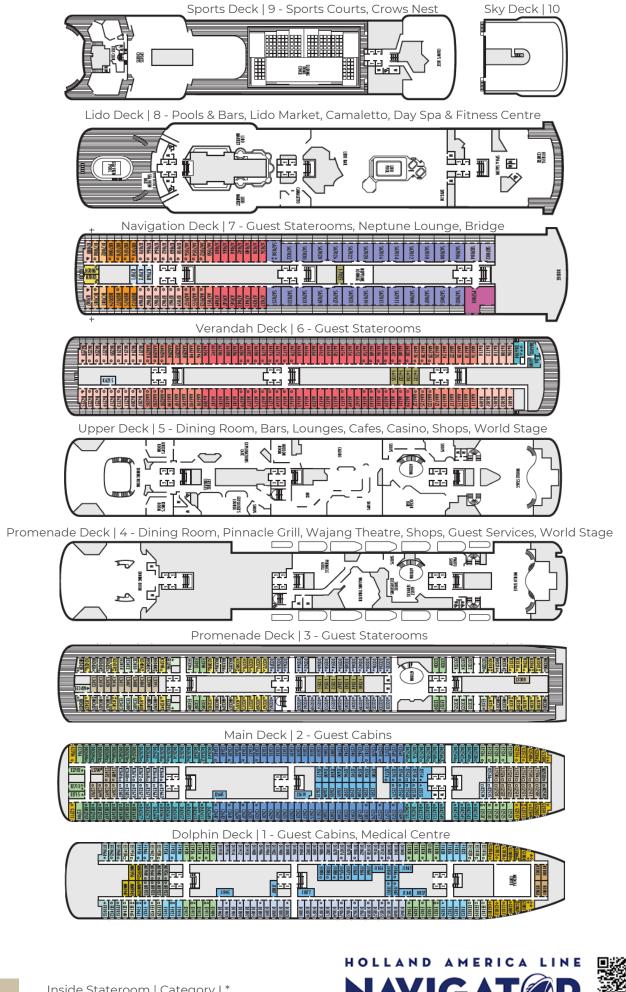
- Private verandah
- Floor to ceiling windows
- Comfortable sitting area
- Mini Bar refrigerator
- Whirlpool bath

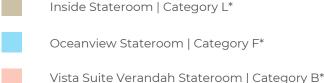














Personalize your cruise experience once you're on the ship! Plan your activities, browse and purchase shore excursions, view restaurant menus, make dining reservations, check your account balance and more. Scan the QR code to find out more!

DISCOVER MORE

Alaska Shore Excursions

Holland America Line Shore Excursions

Choose from city tours, culinary explorations, shopping outings, outdoor expeditions, cultural activities and more. It is recommend you book early for the best selection, as excursions and tours have limited capacity and fill up quickly. Shore excursions may be easily booked online in advance of sailing on the book shore excursions page. Shore excursions may be booked and prepaid online up to three days before sailing. Your Digital Tour Tickets will be available under My Account in the HAL Navigator App which can be downloaded prior to your departure from Australia.

Here is an indication of the types of shore excursions you could expect during your Alaska Cruise. Please note that these are a guide only and may vary for your cruise departure date. All shore excursions can be viewed via your cruise personaliser closer to your cruise departure date.

Alaska Salmon Bake | Juneau



Listen to Alaska-style folk music while you dine under translucent, heated domes. Enjoy an all-you-can-eat salmon bake feast as you savor Alaskan wild salmon barbecued over an open alderwood fire served with a tasty secret sauce. Afterwards enjoy a stroll through the woods to Salmon Creek, a salmon spawning stream or roast some marshmallows on the campfire.

Dog Sled Camp | Juneau



Learn what it takes to be a musher in the great Iditarod dog sled race with a trip to a dog sled camp. You'll tour the camp, visit the replica Iditarod race checkpoint, and go through the steps the mushers perform, as if you're traveling the route with them. Climb aboard a comfortable wheeled sled and relax as a husky team whisks you along the 1.5-mile trail.

<u>Lumberjack Show | Ketchikan</u>



Delve into Alaska's timber history and treat yourself to an action-packed fun time at the Great Alaskan Lumberjack Show. Just a short walk from the pier, this is where the world's best lumberjacks go head-to-head in more than a dozen exciting events such as chopping, sawing, relay races, axe throwing, log rolling and a 50-foot speed climb.

Saxman Village | Ketchikan



this Saxman tour provides exclusive access to the Beaver Clan House, a working Native carving center, and a chance to view the traditional Native dancers first hand. You can't buy this tour elsewhere, so if you're going to Saxman Native Village make sure you are part of this genuine, up-close look at the rich living culture of Southeast Alaska's Native Americans.

Wildlife Expedition | Skagway



Renowned naturalists, magnificent wildlife, and an exploration of six ecosystems await in the Valley of the Eagles. Follow the route of returning salmon along the scenic Chilkoot River. Nestled between rugged glaciers and snowcapped mountains, the fertile Chilkoot Valley is home to generations of brown bears, bald eagles, mountain goats, river otters and salmon.

Whitepass Summit | Skagway



Take an unforgettable journey aboard The Scenic Railway to Skagway's White Pass Summit. Carved through some of the North's most rugged terrain, this 1898 engineering marvel climbs nearly 3,000 feet for spectacular views. Board a high-speed catamaran for a cruise along North America's longest and deepest fjord, past waterfalls and icesculpted peaks, to Skagway.

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, www.hostedjourneys.com.au

Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$1,500 per person (unless otherwise stated) is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Final payment is due no later than Friday 31 January 2025, failure to make payment prior to this date may result in your booking being cancelled and your deposit forfeited. If your reservation is made after this date, full payment is required at time of booking.

Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Solo Traveller | Single Accommodation:

A select number of single rooms are available on each tour. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys on International Itineraries. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, porterage (unless specified) and travel insurance.

Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held in Mackay QLD, approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to you or your Travel Consultant.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken by the Tour Host during the Hosted Journey for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense of inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who: is unable to cope with the requirements of coach travel - this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day, may need services or facilities that are not available, fails to comply with the reasonable instructions of Hosted Journeys Tour Host engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Complaints

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

Brochure Accuracy, Images & Maps within this publication:
Hosted Journeys has endeavoured to ensure that the
information given in this brochure is correct to the best of its
knowledge at the time of going to print. All images are used
with permission and are subject to copyright from their source.
Maps may not be to scale or represent 100% location accuracy
for the purpose of readability. Hosted Journeys can not be
responsible for changes in factual data or imagery and
recommend you confirm the details of your chosen holiday
package at the time of booking. Hosted Journeys will endeavour
to notify you of any significant changes prior to departure.

COVID19

For up to date information regarding our COVID safe program, please visit our website -

www.hostedjourneys.com.au/termsandconditions



Contact your local Travel Professional 13 14 15



www.hostedjourneys.com.au